GENERAL TERMS AND CONDITIONS



GENERAL TERMS AND CONDITIONS

### 1. PREAMBLE

This agreement, drawn up between the holder of pure registered financial securities and/or the beneficiary of an employee share ownership plan (hereinafter the "Account Holder") and Societe Generale (hereinafter "SGSS"), is made up of these general terms and conditions, its appendices as well as a registration form.

It concerns the following instruments exclusively:

- pure registered financial securities held by the Account Holder when SGSS maintains the register by name on behalf of the issuing company;
- and, where applicable, the rights (share subscription or purchase options, allocation of bonus shares) and/or securities allocated by a company or acquired by the Account Holder as part of an employee share ownership plan administered by SGSS on behalf of this company.

For these financial instruments, SGSS provides custodian account keeper and stock market order receipt/transmission services to the Account Holder.

### 2. OPENING A REGISTERED SECURITIES ACCOUNT

### 2.1. GENERAL INFORMATION

The securities account is opened in the name of the Account Holder(s), whether natural person or legal entity, who must submit to SGSS the completed and signed registration form accompanied by the supporting documents requested in this form and recalled in appendix 2.

The securities account may be an individual account, a joint and several account, a split account (usufruct and reversionary-ownership), or a joint account. Appendix 3 defines the specific documents to be provided based on the type of securities account.

### 2.2. CAPACITY AND POWERS

The Account Holder must be a legally competent person or must be duly represented if incompetent.

Where the Account Holder is a legally incompetent person and according to the applicable system of representation, the Account Holder or his/her representative shall provide SGSS with a copy of the decision of the guardianship judge warranting the system of representation and allowing the account operation methods to be determined.

The securities account may also be opened in the name of a minor and function under the signature of the legal representatives appointed at the time the account is opened. It is hereby recalled that, without prior authorisation from the guardianship judge, legal representatives may not conclude a deed relating to securities or financial instruments if this engages the minor's assets now or in the future due to a significant modification of their content, a significant depreciation of their capital value or a lasting alteration of the minor's prerogatives. It is therefore up to the legal representatives, in view of their knowledge of the contents of their child's assets, to decide whether or not to ask the guardianship judge for prior authorisation.

The securities account may be opened and operated with the signature of an authorised agent appointed for this purpose by separate deed.

If the Account Holder is a legal entity, the securities account may be opened and operated with the signature of the legal representative or a duly authorised person. According to its legal form, the legal entity Account Holder shall provide SGSS with all documents proving the powers of the representatives authorised to operate the securities account. These powers shall become null and void should the legal entity Account Holder be subject to any court-ordered turnaround or liquidation proceedings. It should be noted that in some cases the provisions of this agreement shall not apply to securities issued by foreign (non-French) issuing companies or based on foreign rights.

The Account Holder who is a beneficiary of an employee share ownership plan expressly acknowledges having been informed of the special terms of this plan and its impacts on the operation of the securities account (depending on the case: vesting period, mandatory holding period, applicable taxation, transmission of information or regulations through the employer, etc.). In the event of inconsistencies, the rules applicable to the employee share ownership plan take precedence over this agreement.

When the legal entity Account Holder is acting as an intermediary holding securities on behalf of a third party, it must specify this in the registration form and immediately inform SGSS of any change in its status.

## 2.3. ADDRESS, RESIDENCE FOR TAX PURPOSES, BANK ACCOUNT DETAILS, AND SETTLEMENTS

Account Holders are informed that they must comply with the legal and regulatory obligations applicable to them, particularly relating to taxation, whether their banking residence or domiciliation is in France or abroad. Account Holders undertake to immediately notify SGSS in the event of a change in contact information, address, banking domiciliation, or tax situation and to provide the corresponding supporting documents, as set out in appendix 2.

Note that as part of an employee share ownership plan, all or some of the settlement referred to hereinafter may be carried out through the employer, according to the arrangements made with the employer.

For settlement by bank transfer of the sums corresponding to transactions recorded in the securities account (e.g. sales of securities, dividends, etc.), the Account Holder must have a cash account opened in his/her name and provide SGSS, on the opening of the securities account, with the following:

- for cash accounts opened in France: bank details (RIB),
- for cash accounts opened outside France: a supporting document issued and stamped by the Account Holder's bank indicating the complete bank account details (e.g. IBAN, BBAN).

The settlement currency corresponds to that of the State of the Account Holder's banking domiciliation, unless otherwise instructed or if SGSS is unable to manage a particular currency. The Account Holder will be informed if a foreign exchange transaction was necessary in order to carry out the settlement.

In the event of a change in the cash account, the Account Holder undertakes to inform SGSS immediately and to submit the new complete bank account details.

SGSS may not be held responsible for the consequences related to the Account Holder's failure to provide or update such information.

### GENERAL TERMS AND CONDITIONS

## 3. HOW A REGISTERED SECURITIES ACCOUNT WORKS

### 3.1. GENERAL INFORMATION

A securities account operates according to the provisions of the general regulation of the French Financial Markets Authority (*Autorité des Marchés Financiers*). Securities registered in an account cannot be used by SGSS or a third party, unless agreed by the Account Holder.

According to the terms of its appointment as custody account-keeper, SGSS undertakes to ensure the custody of securities recorded in the account and to meet the resulting administration obligations, mainly the payment of revenues, notification of the Account Holder about events regarding the securities held, and the processing of the Account Holder's instructions.

SGSS agrees to comply with rules relating to the circulation and safekeeping of securities as defined by the general regulation of the AMF and that of the central securities depository.

The Account Holder has been informed and accepts that securities issued on the basis of foreign laws belonging to the Account Holder and recorded in the Account Holder's securities account are, if the applicable law permits it, held by an intermediary established abroad – where applicable, outside of the European Economic Area – in a global account opened in the name of SGSS or an intermediary and governed by local law.

SGSS acts with all the skill, care, and diligence required for the selection, appointment, and periodic examination of these intermediaries and the measures taken by them pertaining to the holding of securities. The Account Holder's rights to securities thereby deposited abroad may differ depending on local regulations.

SGSS undertakes to compensate the Account Holder for any damage or harm directly resulting from a fault of one of these intermediaries.

The Account Holder declares that he/she accepts the risks resulting from how his/her Securities are held abroad.

In general, in the case of securities issued by a foreign (non-French) issuing company or on the basis of foreign law, SGSS's liability is limited to its obligations as an agent of the issuing company under French law, according to the terms of the contract between the issuing company and SGSS.

### 3.2. MODIFICATIONS

Any legislative or regulatory measure or any adoption of market rules modifying this agreement in whole or in part shall apply as soon as they come into force.

Furthermore, in order to extend and improve the services offered, SGSS reserves the right to adapt or modify this agreement at any time.

The Account Holder shall be informed by post or electronically of the availability of the new agreement at least two months before its entry into force. If there is no termination at the end of this period, the continuation of the account relationship shall imply acceptance of that new agreement.

### 3.3. PRICING

The pricing related to the provided services and the operation of the securities account is defined hereinafter.

In the event of a modification in pricing, the Account Holder shall be informed by post or electronically at least two months before it takes effect. At the end of this period, the continuation of the account relationship by the Account Holder shall imply agreement to the application of the new pricing policy.

In addition, the Account Holder is hereby informed that any tax or levy incurred in connection with operating the securities account shall be billed to the Account Holder and that the prices for the services and operations covered by this agreement, as well as the related taxes or levies, shall be borne by the Account Holder and must be paid within the required time periods for the service or operation in question.

Any late payment is likely to result in the application, without prior notice, of late payment penalties equal to the minimum rate provided for by law, i.e. three (3) times the legal interest rate.

3.3.1. Custody of the pure registered securities account

The account is managed free of charge for the Account Holder (the issuing company shall bear the cost of management of the pure registered securities accounts).

3.3.2. Stock market and option exercise orders

The pricing policy for stock market and option exercise orders is available on the SHARINBOX website (www.sharinbox.societegenerale.com, "pricing policy" section) or upon request to SGSS (see article 19 "Contacts").

3.3.3. Other specific transactions and services

For pricing applicable to the processing of other specific transactions and services (donations, pledges, clawback, etc.), the Account Holder is invited to consult us beforehand (see article 19 "Contacts").

### 3.4. JOINT AND SEVERAL ACCOUNTS

The account operates with the signature of all of the joint and several Account Holders or with the signature of a person granted power of attorney.

### 3.5. SPLIT ACCOUNT (USUFRUCT/REVERSIONARY-OWNERSHIP)

The account operates with the signature of the usufructuaries and the reversionary owners according to the conditions set by the texts allocating each person's rights, or with the signature of a person having been granted power of attorney.

When a company offers its shareholders the option to receive dividends in the form of new shares, a notification with reply coupon is sent to the usufructuary. If the usufructuary decides to take up the offer, the new shares will be registered in full ownership in the usufructuary's name.

### 3.6. JOINT ACCOUNT

The account operates with the signature of either of the joint Account Holders. Each joint Account Holder may individually perform all transactions involving securities registered in a joint account (buy, sell, transfer, subscribe, etc.).

Each of the joint Account Holders may terminate the account at any time, the account therefore taking the form of a joint and several account governed by the conditions provided for in 3.4.

The extra-pecuniary rights attached to the securities (in particular the right to participate and vote at general meetings, the right to information and communication) are exercised by the joint Account Holder designated by agreement or, failing that, the first person named on the joint account.

Termination of the joint account by one of the joint Account Holders or the death of one of them automatically revokes the contractual designation of the joint Account Holder exercising the extra-pecuniary rights. If a joint Account Holder wishes to close the joint account, he/she shall notify SGSS and the other joint Account Holder by registered letter. Upon receipt of the registered letter by SGSS, the joint account shall only function with the joint signatures of the joint Account Holders, pending a decision by mutual agreement on how to allocate the securities between the joint Account Holders. Orders transmitted but not yet executed on the account closure date shall remain valid unless cancelled by mutual agreement between the joint Account Holders.

### GENERAL TERMS AND CONDITIONS

### 4. ACCESSING ONLINE AND TELEPHONE SERVICES

SGSS has established remote services by internet and telephone. Access to them and their main terms and features are outlined below.

These terms and features can be adjusted according to the issuing company's choices.

### 4.1. ACCESS CODE AND PASSWORD

During the opening of the securities account, an access code (eight digits) and a password (six digits) are provided by SGSS to allow the Account Holder to log in to:

- the SHARINBOX website at www.sharinbox.societegenerale.com
- the NOMILIA interactive voice server by dialling +33 (0)2 51 85 67 89 (standard-rate number billed according to the carrier contract and the call's country of origin).

These services are available in six languages (French, English, German, Spanish, Italian, and Portuguese) and accessible 24/7.

During the first login to the SHARINBOX website, the Account Holder will be asked, as a security measure, to choose a new password, which may then be changed at any time by the Account Holder through the SHARINBOX website.

The access code and password are confidential. The Account Holder is solely responsible for the safekeeping and use of this information as well as all consequences resulting from an error in transmission, manipulation of the online or telephone service or knowledge of them by a third party.

For security reasons, the Account Holder's access to the SHARINBOX website will be blocked if incorrect codes are entered too many times.

Account Holders who have forgotten or lost their code, or whose code is blocked, may ask SGSS to resend their access code and/or reset their password. This request may be made through the SHARINBOX website ("I have lost my identification numbers" section) or through the NOMILIA voice server (choice number 2 after the choice of language) or by post (address indicated in article 19 "Contacts").

## 4.2. EQUIPMENT NECESSARY FOR USING ONLINE AND TELEPHONE SERVICES

Use of the service:

- online requires a computer able to connect to the internet,
- by telephone requires a telephone with a star key (\*).

Account Holders are personally responsible for the proper operation of their equipment as well as the subscriptions necessary to use the internet and telephone. SGSS will not be responsible in the event of interruption of the services related to a failure of the Account Holder's communication resources or equipment.

### 4.3. FEATURES OF THE ONLINE SERVICE

This service allows Account Holders to:

update personal information,

- consult the securities account and/or rights in order to review account activity and the balance of holdings,
- send and receive messages to or from SGSS or the issuing company,
- download all administrative and account management documents,
- consult the type of voting rights (single or double) attached to the
- securities held and any changes in these voting rights, run simulations on exercising options,
- where applicable, transmit stock market orders, exercise options or instructions on securities transactions,
- and, where applicable, consult the characteristics of the employee share ownership plan.

Access to the features of the online service may be restricted for accounts with special operating terms, namely: accounts of legally protected or represented persons, joint and several accounts, and split accounts (usufruct and reversionary-ownership).

### 4.4. FEATURES OF THE TELEPHONE SERVICE

This service allows Account Holders to:

- contact an operator, Monday to Friday at the time indicated on the SHARINBOX website, to obtain information,
- consult account activity and the balance of the securities account and/or rights,
- listen to messages from the issuing company,
- where applicable, transmit stock market orders only in French or English,
- and, where applicable, consult the characteristics of the employee share ownership plan.

### GENERAL TERMS AND CONDITIONS

### 5. TERMS AND CONDITIONS FOR TRANSMITTING STOCK MARKET AND OPTION EXERCISE ORDERS

WARNING: In accordance with regulatory requirements relating to anti-money laundering, the counter-financing of terrorism and international sanctions and embargoes, for any stock market order and the exercise of options, the Account Holder must have entered his/her identity and address and have returned the proof of identity and/or address requested by SGSS, as well as the completed and signed registration form indicating acceptance of these general terms and conditions. Otherwise, SGSS reserves the right to suspend the processing of a transaction.

### 5.1. GENERAL INFORMATION

### 5.1.1. Notice regarding risks

The Account Holder is aware of the rapid, random fluctuations that may occur on certain markets. The Account Holder accepts the risk related to these fluctuations and acknowledges being solely responsible for investment and speculation transactions that the Account Holder initiates on financial markets.

SGSS warns the Account Holder about the risk of fluctuation in prices that the execution of an order for a large amount could entail based on the liquidity of the market in question.

### 5.1.2. Establishing a hedging reserve

Orders are transmitted exclusively in cash without any possibility of deferred settlement service (SRD).

In accordance with the regulations, on receipt of an order, SGSS requests that a hedging reserve be established in its books:

For a <u>sell order</u>, the Account Holder must have a sufficient, available reserve of securities.

For a buy order:

- In the case of payment by cheque or bank transfer, the Account Holder must, in support of the order, pay a cash reserve corresponding to at least 50% of the estimated value of the securities to be purchased (based on the last known valuation).
   Payment of the balance (including commission and taxes, where applicable) must be made by cheque or bank transfer within five business days of the execution of the order.
- In the event of payment by direct debit (subject to having returned the direct debit mandate beforehand), the funds are withdrawn in full from the Account Holder's account within five business days after the execution of the order.

In the event of a payment incident during the direct debit or cashing of the check, SGSS reserves the right to require a reserve of 100% and payment of purchase orders exclusively by bank transfer.

The securities are only available after receipt by SGSS of the total amount of the purchase.

#### 5.1.3. Employee share ownership plans

The order transmission service is conditional, where appropriate, on the rules applicable to the employee share ownership plan in question. For example:

- the sale of securities may not be possible during a lock-up period,
- the vesting of securities may not be possible outside of the employee share ownership plan,
- the exercise of an option may be conditional on respecting a lockup period.

### 5.2. TRANSMITTING ORDERS

The Account Holder may transmit his/her orders: • Online, via the SHARINBOX website

- By telephone, via the NOMILIA voice server
- By letter to the following address:
  - Société Générale Securities Services SGSS/SBO/CIS/ISS 32 Rue du Champ de Tir CS 30812
    - 44308 Nantes Cedex 3 France
- By fax to +33 (0)2 51 85 53 42

In the event of transmission of orders by post or fax, the Account Holder must use the specific form available on request from SGSS (see article 19 "Contacts"). Any order received on plain paper will be rejected.

### 5.2.1. Account Holders and services concerned

The issuing company may have requested that a service for transmitting stock market and/or option exercise orders be established through the online and/or telephone services.

If not, the Account Holder is invited to use the transmission methods set out in article 11 "Absence or interruption of online or telephone services".

When the issuing company has chosen the online and/or telephone service, it is open to Account Holders, whether natural persons or legal entities, with the exception of accounts with special operating terms, namely: accounts of legally protected or represented persons, joint and several accounts, and split accounts (usufruct and reversionary-ownership).

In the event of disability or death of the Account Holder (except for joint accounts), transmission of orders through the online and/or telephone services is no longer possible.

### 5.2.2. Types of stock market orders

The following types of stock market orders are permitted through online and telephone services:

- the "limit price" order allows the buyer to set a maximum price and the seller to set a minimum price at which the order will be executed. The order may be executed in stages or partially.
- the "best limit" order is executed at the best price offered at the time of its arrival on the market. It is possible that it may not be executed due to a lack of funds. In case of partial execution, the fraction of the order not executed becomes a limited order during the first execution.

#### 5.2.3. Transmitting orders via the SHARINBOX website

Orders can be transmitted online by logging in to the secure website www.sharinbox.societegenerale.com using the access codes and password communicated to the Account Holder by SGSS (see article 4.1 "Access code and password").

The entry of orders is initiated by the Account Holder from the "Place a sell order" or "Place a buy order" menu.

Once the Account Holder validates the order on the SHARINBOX website, SGSS assumes responsibility for its consideration and transmission as soon as possible for execution with select traders (subject to opening hours and market conditions).

Order tracking and execution details appear on the SHARINBOX website and can be consulted by the Account Holder from the "My transactions" menu.

### GENERAL TERMS AND CONDITIONS

### 5.2.4. Transmitting orders through the NOMILIA voice server

Orders can be transmitted by telephone by dialling +33 (0)2 51 85 67 89 (standard-rate number billed according to the carrier contract and the call's country of origin) and by entering on the server the access codes and password communicated to the Account Holder by SGSS (which are the same as those for accessing the online service).

Orders may be transmitted in French or English.

The Account Holder must provide the following information:

- his/her identity, i.e. for a natural person: his/her surname, first name(s), date and place of birth; for a legal entity: his/her company name, legal form, registration number and registered office address,
- his/her ID number (appearing on all the statements sent to the Account Holder),
- his/her telephone number,
- characteristics of the stock market order: name of the security to be traded, direction of the trade (buy/sell), quantity, order type, and validity date,
- if exercising options, characteristics of the option exercise order: name of the issuing company, date of allocation of the options, exercise price, and quantity exercised.

The Account Holder is informed that telephone communications are recorded and stored and that a written transcript is available on request and can be used as proof of orders for a period of five years. No claims regarding an order transmitted by telephone may be accepted beyond this period.

### 5.3. STOCK MARKET ORDER PROCESSING PROCEDURE

### 5.3.1. Time-stamping - Non-trading days

SGSS records the date and time of incoming orders and swiftly forwards them to the select traders for them to be carried out according to the Account Holder's instructions.

Orders received on non-trading days on the markets are transmitted on the following trading day, taking into account the necessary processing and delivery times.

### 5.3.2. Validity of orders

If the Account Holder does not indicate a validity end date, the orders are valid up to and including the last trading day of the month following the month in which the order was transmitted.

If the Account Holder indicates a validity end date, the validity of the order expires at the end of the trading day corresponding to the indicated date (or at the end of the trading day preceding that date, if the indicated date is not a trading day).

In general, in accordance with the market rules:

- For "limit price" orders that are valid but not yet executed at the time of a dividend payment: on the day before the ex-dividend date, after market close, the limit price will be automatically reduced by the amount of the dividend in order to reproduce the equivalent decrease in the share's market price,
- An order expires automatically when any specific benefit on the security in question is awarded (e.g. detachment of a subscription or allotment right).

After the order has been transmitted, SGSS agrees to forward, without guaranteeing that they will be taken into consideration, any requests received by the NOMILIA voice server to cancel valid orders not yet executed. No order cancellation request is possible through the SHARINBOX website.

### 5.3.3. Order processing procedures

• When the Account Holder carries out transactions on products that are not particularly complex as defined by the applicable regulations (shares traded on a regulated market, bonds and other forms of securitised debt without embedded derivatives, etc.), the orders are sent to traders by SGSS for simple execution without checking the appropriateness of the product.

• However, with complex or high-risk products SGSS must assess the Account Holder's degree of understanding of the risks inherent in the product in question prior to the first transaction. SGSS is obliged to ask the Account Holder for information concerning his/her knowledge and experience, it being understood that an Account Holder who has carried out transactions on one type of financial instrument prior to 1 November 2007 are presumed to have the required level of experience and knowledge to understand the risks and will therefore not be assessed for transactions that they carry out on these products after that date.

SGSS acts honestly, loyally and professionally, serving the best interests of the Account Holder and fostering market integrity. In particular, it respects all rules established to organise the workings of the regulated markets and the multilateral trading facilities on which it operates.

### 5.3.4. Trader selection and stock market order execution policy

Within the context of its order reception-transmission service provided for its Account Holders, SGSS applies a strict selection protocol for traders to whom it transmits its Account Holders' orders for execution, in order to provide Account Holders with the best possible result when orders are executed by those traders.

SGSS therefore applies the trader selection and order execution policy which is in force in the Societe Generale retail bank, as set out in appendix 1.

5.3.5. Execution of stock market orders and accounting

The Account Holder is informed that once the order is transmitted, the probability of its execution depends on its characteristics as well as the market's conditions and liquidity. SGSS may not be held liable in the case of non-execution or partial execution of an order for any reason, apart from a fault exclusively resulting from its actions.

Each executed order or fraction of an order gives rise to the application by SGSS of a commission as specified in article 3.3 "Pricing" as well as, where applicable, taxes and levies incurred in connection with the order's transmission and execution.

Should the order not be able to be transmitted for any reason, SGSS shall notify the Account Holder within the maximum period of one business day after it has established that transmission of the order on the market would be impossible.

Proceeds from the sale, net of any expenses (including foreign exchange commission for currency transactions), taxes and levies, will be sent by bank transfer as soon as possible and, as a general rule, within three business days following the execution of the order according to the terms set out in article 2.3 "Address, residence for tax purposes, bank account details and settlements" or by sending a cheque where applicable.

### 5.3.6. Default by the Account Holder

The securities are temporarily posted to the Account Holder's securities account until SGSS collects the total amount of the purchase.

Failing payment within the stipulated time frame, in accordance with the applicable regulations, the securities remain fully owned by SGSS, as a guarantee of payment of the sums owed by the Account Holder.

SGSS will sell the shares that were subject to the buy order on the stock market within 15 business days after providing formal notice. The Account Holder remains liable to SGSS for all expenses, penalties or harm suffered as a result of the failure to pay the sums due within the required periods.

## 5.4. SPECIAL FEATURE OF OPTION EXERCISE INSTRUCTIONS

### 5.4.1. Simple exercise instructions

Options are definitively exercised and the shares resulting from the exercise are entered into a registered account in the name of the Shareholder as soon as the funds for the full amount of the exercise and any corresponding expenses, taxes, and levies are received by SGSS and have been cashed by SGSS.

### GENERAL TERMS AND CONDITIONS

Payment must be made by debit, cheque or bank transfer, into an account whose details have been communicated by SGSS.

5.4.2. Instructions for the exercise of options and the immediate disposal of shares

The exercise of options is conditional on the execution of the sale on the stock market of the subscribed shares so that the Account Holder does not have to advance the amount of the exercise. In the event of a split selling order, the option exercise is divided up in proportion to the quantities sold. However, this procedure may only be envisaged where transfer of ownership of the shares subscribed or acquired in favour of the Account Holder is carried out no later than the same day as the sale of the shares.

Payment of the exercise is made by offsetting the claim represented by the net proceeds of the sale after applying any expenses, taxes and levies related to the exercise and trading (as defined in article 3.3 "Pricing") and,

where applicable, if the sale is executed within the fiscal holding period, after any French social security contributions due have been deducted.

If an event not attributable to SGSS prevents the exercise of options without the sale on the stock market being able to be cancelled, in accordance with the applicable regulations, SGSS shall redeem the securities and conclude the sale in place of the Account Holder. If the proceeds from the sale are less than the cost of the redemption of the securities, the Account Holder undertakes to compensate SGSS, upon presentation of supporting documentation, for all expenses, penalties or damages that SGSS incurs as a result.

### 5.5. OTHER SECURITIES TRANSACTIONS

For any other securities transaction, the Account Holder must first consult SGSS (article 19 "Contacts") in order to obtain the specific forms to use.

### 6. SECURITY TRANSACTIONS

WARNING: In accordance with regulatory requirements relating to anti-money laundering, the counter-financing of terrorism and international sanctions and embargoes, for any securities transactions, the Account Holder must have entered his/her identity and address and have returned the proof of identity and/or address requested by SGSS, as well as the completed and signed registration form indicating acceptance of these general terms and conditions. Otherwise, SGSS reserves the right to suspend the settlement of a transaction.

### 6.1. REVENUE PAYMENTS

All payments (particularly dividends) intended for the Account Holder will be settled through a bank transfer to the cash account for which the Account Holder has provided the account details according to the procedures set out in article 2.3 "Address, residence for tax purposes, bank account details and settlement" or by sending a cheque where applicable (unless there is a special arrangement provided for in an employee share ownership plan).

### 6.2. OTHER SECURITY TRANSACTIONS

### Notice

As an account keeper and in application of the French regulations, SGSS shall make every effort to inform the Account Holder of the transactions affecting the Account Holder's securities, within time frames allowing the Account Holder to return instructions.

However, it is specified that:

- SGSS accepts no responsibility in the event of a delay or omission in the delivery of information or instructions be attributable to the postal services, issuing companies, centralising establishments, or French or foreign central depositories,
- local regulations may restrict or prohibit communication and/or participation in certain transactions. As part of a corporate action, it is the Account Holder's responsibility to comply with the local regulations applicable thereto,
- as part of an employee share ownership plan, all or part of the information may be transmitted through the employer, according to the arrangements made with the employer.

### 6.2.1. Online service - Account Holders concerned

The issuing company may have asked that SGSS establish an information and instruction transmission service for certain securities

transactions via the SHARINBOX website. In that case, the Account Holder, especially if the Account Holder is domiciled outside of France, is

### 7. GENERAL MEETINGS

invited to consult this online service in order to limit the risks related to a delay or non-delivery of letters by post.

Otherwise, if the online service is not offered, the Account Holder is invited to transmit instructions according to the procedures set out in article 11 "Absence or interruption of online or telephone services".

This service is not open to Account Holders of accounts with special operating terms, namely: accounts of legally protected or represented persons, joint and several accounts and split accounts (usufruct and reversionary-ownership).

### 6.2.2. Information notices intended for the Account Holder

The information communicated to the Account Holder in application of this agreement is limited to events affecting the rights attached to the securities (e.g. right to participate in a capital increase, a public offering for takeover, exchange, or withdrawal), excluding any event affecting the life of the issuing company.

In particular, the regulations in force do not require SGSS to warn Account Holders in the event of class action lawsuits or court-ordered turnaround or liquidation proceedings affecting the issuing company.

### 6.2.3. Execution of the Account Holder's instructions

The Account Holder's instructions must be sent to SGSS according to the procedures indicated in the information sent by post or made available on the SHARINBOX website where applicable.

If SGSS does not receive any instructions in the stipulated time periods and forms, it will not substitute for the Account Holder in order to participate in the transaction.

When several options are proposed in connection with a corporate action, the Account Holder is informed that the issuing company may have provided for a default option. In this case, SGSS is not responsible for the default option applied in the absence of instructions received from the Account Holder.

GENERAL TERMS AND CONDITIONS

Notices of the issuing company's general meetings are sent to the Account Holder of pure registered securities by post or, where applicable, electronically.

## 8. NOTIFICATION OF THE ACCOUNT HOLDER

The issuing company may have requested that a service be established to make transaction notices and statements available on the SHARINBOX website. In order to verify whether the Account Holder can benefit from this service and learn about its terms and conditions, the Account Holder is invited to consult the "online statements" section of the SHARINBOX website. If the service is not established or there is no subscription to this service, the documents referred to in this article will be sent to the Account Holder by post.

### 8.1. STOCK MARKET TRANSACTION NOTICE

Within one business day of becoming aware of the execution of an order, SGSS will inform the Account Holder by way of a transaction notice stating the quantity of securities traded, the date and time of execution, the market on which the order was executed, the execution price, any related commission, taxes and levies, and the net amount payable to the Account Holder (or the amount to be paid to SGSS in the case of a purchase).

9. TAXATION

### 9.1. GENERAL INFORMATION

The tax information appearing below is provided to natural person Account Holders for information purposes based on the French regulations in force as at 1 November 2020.

**Note:** if you are subject to or wish to benefit from a specific tax system (e.g. French non-resident for tax purposes, exemption from mandatory deductions for advance payments on interest and/or dividends, etc.), we invite you to immediately contact SGSS using the contact information appearing in article 19 "Contacts" so that you can be informed of the supporting documents required by the applicable regulations and which you will need to submit to SGSS. This system will be taken into account as soon as possible after receipt by SGSS of the required supporting documents, subject to their examination and the rules stipulated by the applicable regulations.

### 9.2. FRENCH RESIDENT FOR TAX PURPOSES

Payments owed to Account Holders are paid to them less any withholding or deduction at the source provided for by the regulations in force (social security contributions in particular). Where applicable, they may entitle the Account Holder to a tax credit.

### 9.3. FRENCH NON-RESIDENT FOR TAX PURPOSES

Payments owed to Account Holders are paid to them after deduction, where applicable, of the withholding at the source provided for by the regulations. Upon the Account Holder's request and based on the international tax agreements and upon production of supporting documents, SGSS may, in certain cases, initiate procedures to reduce or recover taxes deducted at the source (consult us).

### 9.4. QUALIFIED INTERMEDIARY (QI) REGULATIONS

In application of the QI regulations, an Account Holder who is a US taxpayer as defined by US legislation and wishes to hold US securities

Complaints concerning transactions appearing on a notice must be submitted within 10 days after it is received or made available on the SHARINBOX website, where applicable.

### 8.2. OTHER INFORMATION

SGSS shall send the Account Holder:

- a notice when new securities or a payment of revenue is recorded in the account or when any transaction is recorded in the securities account,
- an annual statement of the securities held in the account at 31 December,
- a summary annual statement of securities transactions and investment income as well as realised capital gains or losses, to be reported to the tax authorities (i.e. the Single Tax Form or "IFU").

In accordance with the law, SGSS shall send a copy of the IFU to the tax authorities.

must, in addition to this agreement, complete and submit to SGSS the most recent US 'Form W-9' on which the Account Holder's US tax ID number (TIN) must be indicated.

Otherwise, the Account Holder will not be authorised to hold securities issued by an issuing company whose registered office is located within the territory of the United States and whose revenues would be reportable under the QI regulations. In the event that the Account Holder holds such securities without having previously submitted the US Form W-9, for example following a change in residence for tax purposes, the Account Holder expressly and irrevocably appoints SGSS to carry out the sale of said securities.

All costs and any taxes related to this sale, regardless of the nature and the source, will be borne by the Account Holder.

SGSS may not be held responsible for the consequences related to these sales carried out on behalf of the Account Holder and in order to comply with US regulations applicable in France by SGSS due to entry into the qualified intermediary contract with the US tax authorities.

## 9.5. WITHHOLDING AT THE SOURCE ON EMPLOYEE SHARE OWNERSHIP PLANS

Under French regulations, gains from the exercise of stock options or vesting of bonus shares, as part of qualified or non-qualified plans under the French Commercial Code, are subject to withholding at the source.

In addition, this deduction at the source pertains to gains from exercising warrants for subscription to business creator shares as well as 'unnamed' plans.

This withholding applies to all beneficiaries not domiciled in France for tax purposes on the date of the disposal or the recording of securities in the account, depending on the case, who engaged in an activity in France as a salaried employee or director of a company during the vesting period of the securities.

GENERAL TERMS AND CONDITIONS

### 10. ONLINE SERVICE MESSAGING SYSTEM

The SHARINBOX website permits the exchange of messages between the Account Holder and SGSS. Questions submitted are answered as promptly as possible.

**Note**: the messaging system may not be used to send stock market orders, instructions to exercise options or securities transactions: the Account Holder is advised that any instruction transmitted in that way will be disregarded.

### 11. ABSENCE OR INTERRUPTION OF ONLINE OR TELEPHONE SERVICES

In case of interruption of the online and/or telephone service for any reason whatsoever, or if the issuing company does not offer the transmission of instructions through these services, the Account Holder must contact and transmit its instructions to SGSS using the contact information indicated in article 19 "Contacts".

**Note**: stock market and option exercise orders by post or fax must be sent using the specific forms prepared by SGSS, available upon request.

To avoid any risk of confusion, the Account Holder is asked not to send written confirmation by post of an order sent by fax.

### 12. TERM – CLOSING A SECURITIES ACCOUNT

### 12.1. GENERAL INFORMATION

This agreement is entered into for an indefinite term. It will be terminated and the securities account will be closed upon written request from the Account Holder or SGSS with prior notice of one month:

- provided that all of the securities previously recorded in the securities account are transferred or disposed of;
- and, in case of an employee share ownership plan, subject to the terms of said plan.

In addition, the agreement will be automatically terminated and the securities account will be closed in case of termination of the mandate entrusted by the issuing company to SGSS for the administration of this plan or the maintenance of the register.

Likewise, in order to comply with personal data protection regulations, SGSS will be required to close the Account Holder's securities account if said securities account does not contain any registered securities for five consecutive years. Information relating to closure of the account will be confirmed by a message available on the SHARINBOX website.

### 13. PROFESSIONAL SECRECY

SGSS is subject to professional secrecy in accordance with the provisions of the French Monetary and Financial Code. This secrecy may be waived at the express request of the Account Holder exclusively for the people indicated in writing or, in accordance with the law, at the request of regulatory, tax or customs authorities or at the request of a judge in a criminal court.

By signing this agreement, the Account Holder expressly authorises SGSS to use the information about the Account Holder's identity, securities, address, and residence for tax purposes and communicate it:

- to the issuing company and, where applicable, to its subsidiaries involved within the framework of an employee share ownership plan,
- to any intermediary whose involvement is necessary for the execution of orders, the processing of transactions, or the administration of the account,

### 12.2. DEATH OR DISSOLUTION OF THE ACCOUNT HOLDER

The death (natural person) or dissolution (legal entity) of an Account Holder or joint Account Holder of a securities account shall not result in closure of the securities account, but it will be frozen. Closure will occur, after the liquidation transactions, upon receipt of the instructions for transfer or disposal of securities by the authorised persons (solicitor, successors, administrator, receiver).

### Special feature of the joint account:

The death of one of the joint Account Holders does not cause the securities account to be frozen. It continues to operate with the signature of the surviving joint Account Holder, unless objected to by the solicitor in charge of probate or by an heir able to prove his/her hereditary entitlement by registered letter.

- to legal entities of the Societe Generale group as well as to its subcontractors, brokers and insurers. All measures are taken by SGSS to ensure the confidentiality of the transmitted information and respect for the conflict of interest management policy set out in article 16 "Conflict of interest management policy",
- to the foreign judicial, administrative, or tax authorities who request it in accordance with the applicable regulations. The Account Holder is informed that these authorities may impose obligations on SGSS that cannot be avoided. If the information is not communicated, the Account Holder is warned that these authorities may impose sanctions and particularly decide on the automatic sale of the securities. SGSS may not be held responsible in this regard in the event of the Account Holder's refusal to communicate the requested information.

### GENERAL TERMS AND CONDITIONS

## 14. PERSONAL DATA PROTECTION

In connection with the execution of this Agreement, in its capacity as data manager, SGSS will need to process personal data concerning the Account Holder. In this respect, Societe Generale undertakes to fulfil all of the obligations incumbent upon it in accordance with the regulations applicable to the processing of personal data and in particular EU regulation 2016/679 applicable as at 25 May 2018 (GDPR).

### 14.1. CATEGORIES OF PERSONAL DATA

SGSS collects and processes the following categories of personal data: – civil status data and identification data: last name, first name(s), gender, date of birth, copies of identity documents, examples of signatures, etc.; context datails; partel addresses, amails talenberg numbers, etc.;

– contact details: postal addresses, emails, telephone numbers, etc.;
 – data concerning your personal situation: family situation, matrimonial regime, etc.;

 data concerning your professional situation: position held, name of employer, place of work, etc.;

- economic and financial information: financial and tax situation, etc.;

- transaction data (type of transactions, date, payments, number of securities, amount, description, etc.);

- connection data concerning the use of SHARINBOX: identification and authentication data for connection to your online spaces, logs, cookies, browsing data, etc.;

- data concerning correspondence and communications between you and us, particularly via the NOMILIA voice server.

### 14.2. PURPOSES OF PROCESSING

The personal data collected or generated in this way will be used by SGSS for:

- the correct execution of the services provided and to ensure the security and reliability of the services offered. Such personal data may be kept for five years from the end of this Agreement.

- to enable fulfilment of the statutory obligations and, where applicable, the tax obligations of Societe Generale, in particular in terms of operational risk management, compliance with rules relating to financial markets, fulfilment of obligations related to keeping accounting documents, the prevention of fraud or anti-money laundering and the counter-financing of terrorism. Such personal data may also be kept for up to 10 years from the end of this Agreement.

- recording telephone conversations and communications, irrespective of the medium used, in order to improve the telephone service, the security of the transactions conducted or to satisfy regulatory requirements Depending on the cases, personal data may be kept for five years, possibly extended up to a maximum of seven years from the time of recording.

- If the issuing company has entrusted this service to Societe Generale, where applicable electronically, proceed to organise the elections of directors representing shareholder employees. Personal data may be retained for a period of three (3) years as from the General Meeting of Shareholders during which the said administrator will be appointed.

This personal data, processed for the above purposes, is necessary to execute the Agreement, fulfil a statutory obligation or pursue the legitimate interests of Societe Generale, in compliance with fundamental freedoms and rights.

This personal data may be retained for the period necessary to achieve the purpose for which the data was collected. The data will then be deleted. As an exception, this data may be archived to manage ongoing claims and disputes as well as to fulfil the legal and/or regulatory obligations of Societe Generale and/or to meet the requests of the authorities competent to make such requests.

### 14.3. COMMUNICATION TO THIRD PARTIES

For the proper performance of this Agreement and in particular for desktop publishing purposes, the data may be communicated to any third party selected on the basis of its expertise to the extent necessary to perform the tasks entrusted to said third party.

Moreover, the personal data may also be communicated to other legal entities of the Societe Generale group insofar as necessary to achieve the purposes described above.

## 14.4. TRANSFERS OF PERSONAL DATA OUTSIDE OF THE EUROPEAN UNION

For the proper performance of the services described in this Agreement and in particular in connection with the pooling of operational resources, computer maintenance operations, measures intended to guarantee the security of the computer networks or transfers of data to third parties, the processing actions referred to above may involve transfers of personal data to countries which are not members of the European Economic Area whose personal data protection laws are different from those of the European Union.

In this case, a specific and demanding framework consistent with the models adopted by the European Commission is applied by Societe Generale in addition to the appropriate security measures in order to ensure the protection of the transferred personal data.

The transfers of personal data in question are conducted under conditions and guarantees intended to ensure the confidentiality and security of this data. For this purpose, Societe Generale implements all appropriate technical and organisational measures to ensure the security of the personal data which may also be communicated to the competent official bodies and administrative and judicial authorities of the country in question, particularly in the context of anti-money laundering, the counter-financing of terrorism and anti-fraud activities and to ensure the successful processing of tax-related information.

### 14.5. ACCOUNT HOLDER'S RIGHTS

Account Holders have a right of access, rectification, erasure, restriction of processing and portability of their data. All natural persons may object at any time for reasons having to do with their specific situation to the processing of this personal data. It is noted that the exercise of some of these rights may on a case by case basis make it impossible for Societe Generale to provide the service.

The Account Holder's rights may be exercised using the contact information mentioned in article 19 "Contacts".

All Account Holders are also entitled to lodge a complaint with the *Commission Nationale de l'Informatique et des Libertés* (French National Information Data Protection Watchdog – CNIL), the supervisory authority responsible for ensuring compliance with personal data requirements.

GENERAL TERMS AND CONDITIONS

### 15. ANTI-MONEY LAUNDERING AND THE COUNTER-FINANCING OF TERRORISM

In application of the regulations applicable to the anti-money laundering and the counter-financing of terrorism, SGSS has an obligation to verify the identity of the Account Holder or the beneficial owner and to contact this person to inquire about all transactions that appear unusual to SGSS particularly because of their methods, amount, or exceptional nature in light of those previously carried out by the Account Holder. The Account Holder undertakes to respond promptly to any requests made by SGSS in this regard.

### 16. CONFLICT OF INTEREST MANAGEMENT POLICY

SGSS has established and maintains a conflict of interest management policy concerning its own activities and which takes into account its place within the Societe Generale group.

This policy groups together the various measures and procedures that have been established in order to detect situations of conflicts of interest arising during its delivery of investment services and which could be harmful to the interests of Account Holders.

This particularly involves conflicts of interest that could occur between its direct and indirect employees and Account Holders, or even between two of its Account Holders, during the provision of investment services.

In particular, SGSS has implemented procedures:

- · in terms of provisions applicable to remuneration,
- 17. LIABILITY

Within the framework of the provision of the services provided for by this agreement, SGSS is subject to the rules of good conduct appearing in the French Financial and Monetary Code and the general regulation of the AMF. As such, SGSS acts in an honest, loyal, and professional manner, serving the interests of the Account Holder as best as possible.

The liability of SGSS, which is limited to direct damages, may only be claimed if it is established that SGSS was at fault in causing these damages, with the understanding that the error of a third party or the Account Holder having contributed to the occurrence of the harm could partially or totally discharge SGSS from liability.

SGSS may not be held liable when the breach of its obligations results from a force majeure, as defined by the case-law of the French Courts and Tribunals.

### 18. PROOF

SGSS and the Account Holder expressly agree that the successive entry of the Account Holder's access code and password on the SHARINBOX website or the NOMILIA voice server shall constitute an electronic signature of the Account Holder, thus permitting the Account Holder's identification and proving the Account Holder's consent to the transactions carried out and the attribution of these transactions to the Account Holder.

As part of the development of the range of online products and services, it is also agreed between SGSS and the Account Holder that the successive

- pertaining to transactions made by its employees, including the personal transactions of some of its employees,
- by establishing a watch list identifying the issuing companies on which Societe Generale holds inside information,
- conducive to maintaining the confidentiality of information procedures commonly referred to as "information barriers". They prevent undue circulation of confidential or privileged information among the Group's various departments.

Nevertheless, if it appears that these measures and procedures are not sufficient to avoid, with reasonable certainty, the risk of harming the interests of an Account Holder, SGSS shall inform the Account Holder clearly and in a sufficiently detailed manner before acting in the Account Holder's name, of the general nature or the source of these conflicts of interest so that the Account Holder can take an informed decision.

SGSS is subject to an obligation of means with regard to the reception and issuance of information and orders. The Account Holder acknowledges the risks involved in placing orders by Internet, telephone, fax and post. The Account Holder shall therefore hold SGSS harmless for any consequences arising from the use of these means, particularly those resulting from insufficient or unclear instructions, as well of any fraudulent or abusive use thereof, except in the case of an error or negligence on the part of SGSS.

SGSS assumes no responsibility with regard to the transport of information, particularly in the event of interruption or failure – outside of SGSS – of the means of communication (post, telephone, fax, Internet) or terminals of the Account Holder (telephone, fax, computer).

entry by the Account Holder of his/her access code and password will serve as an electronic signature, particularly for the online signature of contractual documents (subscription forms, general terms and conditions, etc.) relating to products or services offered by SGSS, as well as relating to any products or services offered by Societe Generale group companies.

GENERAL TERMS AND CONDITIONS

### 19. CONTACTS

The Account Holder may contact SGSS by:

• Telephone: +33 (0)2 51 85 67 89 (standard-rate number billed according to the carrier contract and the call's country of origin)

Fax:
 +33 (0) 2 51 85 53 42 to send your stock market orders (strictly using a specific form, available on request)
 +33 (0)2 51 85 62 15 for any information

 Post: Société Générale Securities Services SGSS/SBO/CIS/ISS
 32 Rue du Champ de Tir CS 30812
 44308 Nantes Cedex 3 – France

In the event of any problem, dissatisfaction or disagreement:

SGSS undertakes to study and respond to each request from the Account Holder.

SGSS endeavours to provide the best service quality on an ongoing basis. However, the Account Holder may encounter difficulties while using his/her account or the services made available to him/her. SGSS undertakes to acknowledge receipt of requests within 10 business days and to provide a response within the legal deadline of two months.

The Account Holder must first report difficulties by any convenient means:

- By telephone at +33 (0)2 51 85 67 89 (standard-rate number billed according to the carrier contract and the call's country of origin)
- At www.sharinbox.societegenerale.com in the "Messaging system Q&A" section, by choosing the "Other" topic and the "Complaint" subtopic when writing your message.
- By fax to +33 (0)2 51 85 62 15

By post to the following address:
 Société Générale Securities Services
 SGSS/SBO/CIS/ISS
 Service Relation Actionnaires
 32 Rue du Champ de Tir CS 30812
 44308 Nantes Cedex 3 – France

As a last resort, if a disagreement persists following the response provided by our departments, the Account Holder may contact the Societe Generale

### 20. GOVERNING LAW

This agreement is subject to French law.

Ombudsman or the Ombudsman of the French Financial Markets Authority (AMF) free of charge, the Ombudsman's decision being final for that dispute.

The Ombudsmen undertake to examine cases in view of the respective positions of the Account Holder and the bank, to assess the parties' arguments and to take a decision based on fairness. The Ombudsmen shall respond to the Account Holder directly within a legal maximum deadline of two months.

Societe Generale Ombudsman:

By post: Le Médiateur auprès de Société Générale 17 Cours Valmy 92987 PARIS LA DEFENSE CEDEX 7 – France

AMF Ombudsman:

By downloadable electronic form On the AMF's website: www.amf-france.org> The Ombudsman

#### By post: Le médiateur - Autorité des Marchés Financiers 17 Place de la Bourse 75082 PARIS CEDEX 02

The Account Holder also retains the possibility of using the legal remedies available if he/she is not satisfied with the response provided by SGSS or the outcome of a mediation process.

The Account Holder may also contact the data protection officer at the following email address:

Sg-Protection.Donnees@socgen.com.

It is recalled, however, that Account Holders must comply with the legal and regulatory obligations applicable to them, particularly with regard to taxation, whether their residence or domiciliation is in France or abroad.

### 21. LEGAL NOTICES

Societe Generale is a lending institution under French law authorised by the French Prudential Control and Resolution Authority (ACPR, 61 Rue Taitbout 75436 Paris Cedex 09) and supervised by said authority together with the French Financial Markets Authority (AMF) to act as a credit institution and investment firm (hereinafter the "Investment Services Provider"), entitled to carry out all banking transactions and provide all investment services with the exception of the investment service for operation of Multilateral Trading Facilities, in accordance with the provisions of the French Monetary and Financial Code.

GENERAL TERMS AND CONDITIONS

### APPENDIX 1 – POLICY FOR ORDER EXECUTION AND SELECTION OF TRADERS

This document summarises and specifies the provisions of Societe Generale's overall best order execution policy applicable to clients of the Societe Generale group's distribution networks and holders of pure registered securities. The overall best order execution policy, which concerns all clients (professional and retail) of the Societe Generale group entities concerned (head office and branches) and holders of pure registered securities, is available and periodically updated on the "Help" page of the stock market area, in the "General Terms and Conditions" section, of the Societe Generale website: https://particuliers.societegenerale.fr/.

In order to provide clients and Account Holders with the best possible result when executing their orders, Societe Generale has drawn up this policy for order execution and selection of traders. Societe Generale acts with all the skill, care and diligence required in the execution of orders as well as in the selection and appointment of the traders to whom it entrusts their execution.

Societe Generale takes all sufficient measures to obtain, based on the criteria defined below and in most cases, the best possible result for the processing and execution of its Account Holders' orders. In respect of orders transmitted for execution to other traders, Societe Generale exclusively selects traders who commit to the same terms and have order execution mechanisms enabling them to obtain the best possible result for clients and Account Holders.

#### Securities in euros listed for trading on the Euronext Paris, Amsterdam and Brussels markets

### Participants and execution venues

Upon receipt of an order from an Account Holder concerning a security listed for trading on the Euronext Paris, Amsterdam or Brussels markets, listed in euros, the order is immediately recorded by Societe Generale and then:

- executed by Societe Generale at the execution venues mentioned below, Societe Generale then acting in the capacity of trader; or
- transmitted to another trader for execution on those same execution venues, Societe Generale then acting in the capacity of receiver-transmitter of orders ("RTO").

For financial securities listed in euros, regardless of their category, the main markets in which the aforementioned traders operate are:

- the Euronext Paris, Amsterdam and Brussels regulated markets,
   the Euronext Growth Paris, Amsterdam and Brussels (formerly Alternext) markets, and
- the Euronext Access Paris and Brussels (formerly Marché Libre) markets.

Traders are also likely to operate on other execution venues, particularly including other regulated markets or multilateral trading facilities.

### Societe Generale's involvement in its capacity as trader

Societe Generale takes all sufficient measures to obtain the best possible result, taking into account the following criteria:

- primarily, the total cost (as defined below),

- secondarily, the speed and probability of execution of the order. The total cost means the price of the security, plus the various costs relating to execution of the order, including costs applicable at the place of execution, clearing and settlement expenses and all other costs which may be paid to third parties involved in the execution of the order (the "total cost").

Societe Generale's overall best order execution policy, available in the "Help" page of the "Traders and order execution" section of the Societe Generale website: https://particuliers.societegenerale.fr/index.html, sets out:

- the list of criteria used by Societe Generale to select an execution venue and the relative importance of each criterion; and
- how the execution criteria price, costs, speed and probability of execution, as well as any other relevant criteria – are taken into account in the definition of all sufficient measures for achieving the best possible result for the Account Holder.

The most recent data published on execution quality, particularly the ranking of the top five execution venues for the previous year, are available in branch or on the "Help" page of the stock market area, "Traders and order execution" section, of the Societe Generale website: https://particuliers.societegenerale.fr/index.html.

### Societe Generale's involvement in its capacity as receiver-transmitter of orders

The list of traders to whom Societe Generale may entrust execution of Account Holders' orders is as follows:

Country	Trader	Venue/Particular characteristics
France Belgium Netherlands	Gilbert Dupont	Euronext markets:
	Oddo	- Euronext - Euronext Growth - Euronext Access

Societe Generale has selected the traders to whom Account Holders' orders may be transmitted based on their ability to take all sufficient measures to obtain the best possible result, according to the following criteria:

- primarily, the total cost,

- secondarily, the speed and probability of execution of the order. Societe Generale publishes information on the selected traders, particularly the ranking of the top five traders in terms of trading volume for the previous year, on the "Help" page of the stock market area, "Traders and order execution" section, of the Societe Generale website: https://particuliers.societegenerale.fr/index.html. Information is also available in branch on request.

# Securities listed for trading exclusively on markets other than the Euronext Paris, Amsterdam and Brussels markets and/or listed in currencies other than the euro

Upon receipt of an order from the Account Holder concerning a security listed for trading exclusively on other markets and/or quoted in a currency other than the euro, the order is immediately recorded by Societe Generale and sent as soon as possible to a trader; the list of traders by country and category of financial instrument is set out below.

Country	Trader	Venue/Particular characteristics
Shares, ETFs, Wa	rrants	
Couth Africa	KBC	
South Africa	Deutsche Bank	
	Deutsche Bank	XETRA
Germany	Deutsche Bank	Other venues
Germany	КВС	XETRA
	RBC	Other venues
Australia	KBC	
Australia	Deutsche Bank	
Austria	Deutsche Bank	
Austria	KBC	
	KBC	Euronext Brussels
Belgium	Deutsche Bank	market with price listed in foreign currencies
Brazil	Santander Central Hispano	
Canada	Deutsche Bank	
Canada	KBC	
Chile	Santander Central Hispano	
Cote d'Ivoire	SGBCI	Sell orders only
Denmark	Deutsche Bank	

### GENERAL TERMS AND CONDITIONS

Societe Generale has selected these traders as they take all sufficient measures to obtain the best possible result, taking into account all the following criteria:

- total cost,
- security,
- speed and probability of execution of the order.

Total cost is not always decisive, as security must take priority on certain markets in order to ensure proper execution and settlement of the transaction.

By signing the Securities Account Agreement – Order-Taking Agreement, the Account Holder declares that he/she has been informed and expressly accepts that, as part of his/her search for the best possible result, the selected traders may be required to execute the Account Holder's orders outside a regulated market or a multilateral trading facility, on execution venues which may present additional risks such as counterparty risk or the absence of an order book.

Societe Generale publishes information on the selected traders, particularly the ranking of the top five traders in terms of trading volume for the previous year, on the "Help" page of the stock market area, in the "Traders and order execution" section, of the Societe Generale

website: https://particuliers.societegenerale.fr/index.html. This data is also available in branch on request.

The Account Holder is informed and expressly accepts that, where applicable, the selected traders may not make the Account Holder's limit price orders public in the order book pertaining to shares admitted for trading on a regulated market and not immediately executed.

Implementation	and	modification	of	the	policy	for
order execution a	nd sele	ction of traders				

Whenever so requested, Societe Generale shall provide the necessary items certifying that it properly transmitted the Account Holder's order in compliance with its execution and selection policy.

Societe Generale reviews its policy for order execution and selection of traders on an annual basis.

It further undertakes to review this policy more frequently in the event of a substantial modification likely to affect its ability to continue regularly obtaining the best possible result in the execution of orders by its clients and holders of pure registered securities (e.g. creation of a new market which very rapidly captures a large proportion of liquidity on financial securities traded on behalf of clients or, conversely, a sharp fall in liquidity on a market trading the same financial securities).

Any substantial modification of the policy for order execution and selection of traders will be brought to the Account Holder's attention by any means.

In the event of changes to the policy for order execution and selection of traders, the version made available to the Account Holder on the SHARINBOX website or on simple request shall prevail.

### Processing of specific instructions

Account Holders are hereby informed that if their order contains a specific instruction, such as execution of the order on a specific market, Societe Generale cannot apply the policy described above in order to obtain the best possible result.

Consequently, Societe Generale or the trader it has selected shall comply with the principles of best execution insofar as the order or a precise aspect of the order shall be executed according to the specific instructions given by the Account Holder concerning the order or the precise aspect of the order.

APPENDIX 2: LIST OF ACCEPTABLE DOCUMENTS AND SUPPORTING EVIDENCE UPON OPENING THE ACCOUNT AND FOR ANY MODIFICATIONS DURING THE BUSINESS RELATIONSHIP

Country	Trader	Venue/Particular characteristics
	КВС	
	Deutsche Bank	
Spain	KBC	
	Deutsche Bank	
Finland	KBC	
France	Gilbert Dupont	Euronext Paris market with price listed in foreign
Greece	Deutsche Bank KBC	currencies
Hong Kong	Deutsche Bank KBC	
	KBC	
Hungary	Deutsche Bank	
Ireland	KBC Deutsche Bank	
Italy	Deutsche Bank KBC	
lanan	Deutsche Bank	
Japan	KBC	
Luxombourg	SGBT	
Luxembourg	КВС	
Morocco	Société Générale Marocaine de Banques	
Mexico	KBC	
Mauritius	MCB	
	Deutsche Bank	
Norway	KBC	
	KBC	Euronext Amsterdam
Netherlands	Deutsche Bank	market with price listed in foreign currencies
Peru	Santander Central Hispano	currencies
	Deutsche Bank	
Poland	KBC	
	Deutsche Bank	
Portugal	KBC	
	Deutsche Bank	
Czech Republic	KBC	
	KBC	
United Kingdom	Deutsche Bank	
	Deutsche Bank	
Singapore	KBC	
Slovenia	KBC	
Silvenia	Deutsche Bank	
Sweden	KBC	
Switzerland	Deutsche Bank	
Tunisia	KBC UIB	
TUTIISIA		
USA	Deutsche Bank KBC	
Rights		
All countries covered by the broker	Deutsche Bank	
Bonds		
	KBC	
All countries covered by the	Gilbert Dupont	
broker	Charles Stanley	
DIONEI	SGBT	
	-	-

US Mutual Fund		
All countries covered by the broker	ВВН	

GENERAL TERMS AND CONDITIONS

## 1. NATURAL PERSONS

TYPE OF UPDATE	ACCEPTABLE SUPPORTING EVIDENCE
	<ul> <li><u>Copy of a valid official identity document from the following list of documents</u>:</li> <li>National identity card (copy of both sides).</li> <li><i>Carte de Séjour</i> (Temporary residency permit).</li> <li><i>Carte de Résident</i> (Long-term residency permit).</li> <li>Passport (copy of the first four pages).</li> <li>Driving licence.</li> </ul>
<b>Civil status</b> (surname, first name, date and place of birth) <b>upon opening the</b> <b>account</b>	<ul> <li>Copy of an additional identity document:</li> <li>Either a document from the above list that is different to the first document provided, or one of the following documents: <ul> <li>Most recent tax notice (<i>avis d'imposition</i>) issued by the French tax authorities, provided that the financial institution checks its authenticity and obtains the Account Holder's date of birth in addition to his/her full name.</li> <li><i>Carte Vitale</i> (French health insurance card)<sup>1</sup>.</li> <li>Payslip<sup>1</sup>.</li> <li><i>Livret de Famille</i> (family record book).</li> <li>Extract of the civil status register in the country of origin (birth certificate).</li> </ul> </li> </ul>
<b>Civil status during the business relationship</b> (Change of surname, first name(s) or gender)	<ul> <li>During the business relationship, in the event of a change of surname, first name(s) or gender: <ul> <li>A copy of valid proof of identity, including the updates (see the accepted official identity documents listed in the box above),</li> </ul> </li> <li>or a copy of one of the documents listed below, where applicable: <ul> <li>Marriage certificate.</li> <li>Livret de Famille (family record book) mentioning the marriage.</li> <li>Divorce decree.</li> <li>Simple adoption decree issued by the Tribunal de Grande Instance (district court) with replacement of the adopted child's surname.</li> <li>Extract of the modified birth certificate.</li> <li>Change of name decree published in the Official Journal.</li> </ul> </li> </ul>
Postal address upon opening the account (and then for any change of residential address)	<ul> <li>Copy of one of the following documents indicating the <u>exact residential address of the Account Holder</u> and including the Account Holder's surname: <ul> <li>Electricity, water or gas bill.</li> <li>Landline telephone bill or internet bill with landline telephone or mobile phone bill.</li> <li>Rent receipt.</li> <li>Property ownership deed.</li> <li>Copy of the last tax notice or notice of tax exemption.</li> <li>Housing tax notice.</li> <li>Property tax notice.</li> <li>Certificate of tax residence (for Italian and German Account Holders)</li> <li>Certificate of home insurance: Comprehensive home insurance for the Main Residence or rental liability insurance certificate.</li> <li>Statement of social security benefits.</li> <li>Address on the identity document (<i>if issued within the last year</i>).</li> <li>Attestation from the town hall.</li> <li>Embassy certificate.</li> </ul> </li> <li>The supporting document must be dated within the last year.</li> </ul>
Address for tax purposes (if different from residential address)	<ul> <li>Attestation of residence for tax purposes certified by your supervisory tax authorities in your new country.</li> <li>Copy of your income tax notice dated within the last six months.</li> <li>Attestation from the non-resident tax authorities (DGFiP in France).</li> </ul>

<sup>1</sup> Subject to masking elements of the social security number not essential for identity verification (mask the last six digits and the key) when making a copy of the document, in accordance with personal data protection regulations.

### GENERAL TERMS AND CONDITIONS

Signature	The registration form for the registered securities account agreement will be signed by th Account Holder(s) or their legal representative
	<ul> <li>your bank's "ABA" code or "routing code" (9 characters) + account number.</li> <li>For accounts opened in Australia, the bank account number must be made up of the BS code (6 characters) + account number (6 to 9 characters).</li> <li>For accounts opened in Canada, the bank account number must be made up of the ban code (3 characters) + bank branch code (5 characters) + your account number.</li> </ul>
	<ul> <li>Specific characteristics:</li> <li>For accounts opened in the United States, the bank account number must be made up of</li> </ul>
Bank account details upon opening the account (and then for any change of bank details)	<ul> <li>The account's currency.</li> <li>Proof of bank details include a bank account identification document (RIB – relevé d'identification bancaire), a crossed cheque, a certificate from the Account Holder's bank.</li> </ul>
	<ul> <li>IBAN (International Bank Account Number) of your bank account if it is in a country in th IBAN zone<sup>2</sup> or bank account number for other countries.</li> </ul>
	<ul> <li>International bank identifier: BIC (Bank Identifier Code) or SWIFT code (Society for Worldwide Interbank Financial Telecommunication) or the name and address of the bank the bank does not have a BIC/SWIFT code).</li> </ul>
	Proof of your bank account details, with your <u>full name</u> , provided by your bank and mentionir the following items:
	Sworn declaration.
	<ul> <li>Attestation from an authority other than a tax authority: a confirmation from the Consulate the country, Embassy, employer, or even a confirmation of inclusion in the register of Frenc living abroad (or equivalent for other countries).</li> </ul>

SGSS reserves the right to ask Account Holders for additional supporting evidence or certification of the documents submitted (article R561-20 of the French Monetary and Financial Code).

<sup>&</sup>lt;sup>2</sup> Andorra, Austria, Azores, Balearic Islands, Belgium, Bosnia and Herzegovina, Bouvet Island, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, French Guyana, French Polynesia, French Southern and Antarctic Lands, Germany, Gibraltar, Greece, Greenland, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madeira, Malta, Martinique, Mauritius, Mayotte, Monaco, Montenegro, Netherlands, New Caledonia, Norway, Poland, Portugal, Réunion, Romania, Saint Pierre and Miquelon, San Marino, Sardinia, Serbia, Sicily, Slovakia, Slovenia, Spain, Svalbard and Jan Mayen Islands, Sweden, Switzerland, Tunisia, Turkey, United Kingdom, Vatican City, and Wallis and Futuna.

GENERAL TERMS AND CONDITIONS

## 2. SOLE TRADER

TYPE OF UPDATE	ACCEPTABLE SUPPORTING EVIDENCE
<b>Civil status</b> (surname, first name, date and place of birth) <b>upon opening the</b> <b>account</b>	<ul> <li><u>Copy of a valid official identity document from the following list of documents:</u></li> <li>National identity card (copy of both sides).</li> <li><i>Carte de Séjour</i> (Temporary residency permit).</li> <li><i>Carte de Résident</i> (Long-term residency permit).</li> <li>Passport (copy of the first four pages).</li> <li>Driving licence.</li> </ul>
	<ul> <li><u>Copy of the official identity document certifying the existence of the sole trader company</u>:</li> <li>Extract of the official register entry (e.g. <i>K-bis</i>) or extract of the Official Journal entry.</li> </ul>
	<ul> <li>During the business relationship, in the event of a change of surname, first name(s) or gender:</li> <li>A copy of a valid proof of identity, including the updates (see the official identity documents accepted upon opening an account as listed above),</li> </ul>
Civil status during the business	or a copy of one of the documents listed below, where applicable:
relationship (Change of surname, first name(s) or	<ul> <li>Marriage certificate.</li> <li><i>Livret de Famille</i> (family record book) mentioning the marriage.</li> </ul>
gender)	<ul> <li>Divorce decree.</li> </ul>
	<ul> <li>Simple adoption decree issued by the <i>Tribunal de Grande Instance</i> (district court) with replacement of the adopted child's surname.</li> </ul>
	<ul><li>Extract of the modified birth certificate.</li><li>Change of name decree published in the Official Journal.</li></ul>
Changes to the name of the sole trader company, its postal address, the address of its registered office or its legal form	<ul> <li><u>Copy of the official identity document certifying the existence of the sole trader company and mentioning the changes:</u></li> <li>Extract of the official register entry (e.g. <i>K-bis</i>) or extract of the Official Journal entry.</li> </ul>
	Proof of your bank account details, with your full name, provided by your bank and mentioning the following items:
	<ul> <li>International bank identifier: BIC (Bank Identifier Code) or SWIFT code (Society for Worldwide Interbank Financial Telecommunication) or the name and address of the bank (if the bank does not have a BIC/SWIFT code).</li> </ul>
	<ul> <li>IBAN (International Bank Account Number) of your bank account if it is in a country in the IBAN zone<sup>2</sup> or bank account number for other countries.</li> <li>The account's currency.</li> </ul>
Bank account details upon opening the account (and then for any change of	
bank details)	Proof of bank details include a <b>bank account identification document</b> (RIB – <i>relevé d'identité bancaire</i> ), a <b>crossed cheque</b> , a <b>certificate from the Account Holder's bank</b> .
	If you are a retailer, <i>micro-entrepreneur</i> (with a turnover of more than €10,000 for two consecutive years) or an EIRL, <b>the bank details must be in the name of the sole trader company</b> . If you are a tradesperson, independent professional or farmer working as an individual (and your status has not been specified above), <b>the bank details may be in the name of the sole trader company or in your name</b> .
Signature	The registration form for the registered securities account agreement is to be signed by the sole trader.

SGSS reserves the right to ask Account Holders for additional supporting evidence or certification of the documents submitted (article R561-20 of the French Monetary and Financial Code).

### GENERAL TERMS AND CONDITIONS

## 3. LEGAL ENTITIES

TYPE OF UPDATE	ACCEPTABLE SUPPORTING EVIDENCE
	<ul> <li>Copy of the official identity document certifying the existence of the legal entity:</li> <li>In France: Extract of the official register entry (e.g. <i>K-bis</i>) or extract of the Official Journal entry.</li> <li>Outside France: Registration certificate/extract from the official register or certified original/signed legal documents necessary for the creation of a legal entity in the Account Holder's geographicat area and/or country of operation.</li> </ul>
Commercial and civil companies	<ul> <li><u>A copy of an additional supporting document:</u></li> <li>Either a document from the above list that is different to the first document provided, or a document from the following list: <ul> <li>Most recent version of the company's articles of association.</li> <li>Minutes of general meetings.</li> </ul> </li> </ul>
Opening the account (name, legal form, postal address, registered office address, list of directors and their representatives)	<ul> <li>Proceedings of the board of directors or the executive board.</li> <li>Most recent register of shareholders (if the company is not listed on a regulated market).</li> <li>Most recent tax return.</li> <li>Property ownership deed.</li> </ul>
	<ul> <li><u>Corporate documents for a commercial or civil company</u> (all of the following documents):</li> <li>Extract taken from the official company register.</li> <li>The company's articles of association.</li> <li>Delegation of powers or collection of authorised signatures.</li> <li>Identity document<sup>3</sup> of the director and of the persons authorised to operate the securitie account.</li> </ul>
Non-profit organisations Opening the account (name, legal	<ul> <li><u>A copy of the official identity document certifying the existence of the legal entity:</u> <ul> <li>In France, for an association: Extract from the Official Journal recording its declaration to the prefecture</li> <li>In France, for an association or foundation of public utility: Copy of the Council of State decree recognising the public utility</li> <li>Outside France: registration certificate/extract from the official register or certified original/signe legal documents necessary for the creation of a legal entity in the Account Holder's geographication.</li> </ul> </li> </ul>
form, postal address, registered office address, list of directors and their representatives)	<ul> <li><u>A copy of additional supporting evidence (from among the following documents)</u>:</li> <li>Articles of association of the non-profit organisation.</li> <li>Minutes of the last general meeting.</li> <li><u>Corporate documents for a non-profit organisation</u> (all of the following documents):</li> </ul>
	<ul> <li>Articles of association of the non-profit organisation.</li> <li>Delegation of powers or collection of authorised signatures.</li> <li>Identity document<sup>3</sup> of the persons authorised to operate the securities account.</li> </ul>
	Investment fund:
	<ul> <li>Copy of the official identity document certifying the existence of the legal entity:</li> <li>For a SICAV in France: Extract from the official register (e.g. <i>K-bis</i>).</li> <li>Other Investment Funds and Investment Funds outside France: registration certificate/extract from the official register.</li> </ul>
	<ul> <li><u>A copy of the fund prospectus:</u></li> <li>Most recent up-to-date fund prospectus.</li> </ul>
Investment funds and limited partnerships	<ul> <li><u>A copy of an additional document</u>:</li> <li>Evidence of supervision by local authorities.</li> </ul>
	Limited partnership:
<b>Opening the account</b> (name, legal form, postal address, registered office address, list of directors and their representatives)	<ul> <li>Copy of the official identity document certifying the existence of the legal entity:</li> <li>Certified-true copy of the entry in the trade and companies register.</li> </ul>
	<ul> <li><u>A copy of an additional document:</u></li> <li>Up-to-date limited partnership agreement, indicating the identity of the general partner an limited partnerships.</li> <li>Proof of supervision of the general partner by local financial authorities.</li> </ul>
	Investment funds and limited partnerships:
	<ul> <li>Corporate documents for an investment fund/a limited partnership (all of the following documents):</li> <li>Latest up-to-date prospectus for the investment fund/limited partnership or extract from the official register.</li> </ul>
	<ul> <li>Delegation of powers or collection of authorised signatures.</li> <li>Identity documents<sup>3</sup> of the persons authorised to operate the securities account.</li> </ul>

# <sup>3</sup> As a reminder, the official, valid identity documents accepted for natural persons are: a national identity card (copy of both sides), a temporary residency permit, a long-term residency permit, a passport (copy of the first four pages) and a driving licence.

### GENERAL TERMS AND CONDITIONS

	Copy of the official identity document certifying the existence of the legal entity:
	Trust agreement.     Entropy for the Official Journal of the Jour (for treats established her Jour)
	• Extract from the Official Journal of the law (for trusts established by law).
Trusts	<ul> <li><u>A copy of an additional supporting document</u>:</li> <li>Copy of proof of identity<sup>5</sup> for the individuals making up the trust.</li> </ul>
Opening the account (name, legal form, postal address, registered	<ul> <li>Copy of proof of identity for the individuals making up the trust.</li> <li>Copy of proof of identity for legal entities making up the trust, please refer to the list of official proof of identity for legal entities, depending on the legal form.</li> </ul>
office address, list of directors and	Corporate documents for a trust (all of the following documents):
their representatives)	Trust agreement.
	<ul> <li>Delegation of powers or collection of authorised signatures.</li> <li>Identity documents<sup>3</sup> of the representative(s) and persons authorised to operate the securities account.</li> </ul>
	Copy of the official identity document certifying the existence of the legal entity:
	<ul> <li>A registration certificate.</li> <li>Extract from the official register (outside France, extract from the website of the Ministry o Foreign Affairs).</li> </ul>
	A copy of additional supporting evidence (from among the following documents):
Authorities and public bodies	The articles of association of the legal entity.
Opening the secoupt (name local	<ul> <li>Proof of the existence of a constitutional law establishing the government entity.</li> <li>Proof of the charter from the governing body establishing the entity as a government or state</li> </ul>
<b>Opening the account</b> (name, legal form, postal address, country where it is established, list of directors and	<ul> <li>Evidence of the existence of a government registry for official or government-approved entities.</li> </ul>
their representatives)	Corporate documents for a local authority (all of the following documents):
	In France: decree appointing the legal representative of the local authority.
	Outside France: decree appointing the legal representative of the local authority (or equivalent)
	<ul> <li>Delegation of powers or collection of authorised signatures.</li> </ul>
	<ul> <li>Identity documents<sup>3</sup> of the legal representative of the local authority and of the persons authorised to operate the securities account.</li> </ul>
	<ul> <li>A confirmation of residence for tax purposes certified by the Account Holder's supervisory tax authorities in the new country, such as form CERFA 5000 (affidavit of residence).</li> <li>Attestation from the non-resident tax authorities (DGFiP in France).</li> </ul>
Address for tax purposes	<ul> <li>An attestation from an authority other than a tax authority: company registration document (K-bis extract), extract from the companies register or equivalent register in the country in question.</li> <li>A sworn declaration, signed by an authorised representative of the legal entity.</li> </ul>
	Proof of bank details, in the name of the legal entity, provided by your bank and including the following information:
	<ul> <li>International bank identifier: BIC (Bank Identifier Code) or SWIFT code (Society for Worldwide Interbank Financial Telecommunication) or the name and address of the bank (if the bank does no have a BIC/SWIFT code).</li> <li>IBAN (International Bank Account Number) of your bank account if it is in a country in the IBAN zone<sup>2</sup> or bank account number for other countries.</li> </ul>
Bank account details upon opening the account (and then for	<ul> <li>The account's currency.</li> <li>Proof of bank details include a bank account identification document (RIB – relevé d'identité bancaire)</li> </ul>
any change of bank details)	a crossed cheque, a certificate from the Account Holder's bank.
	<ul> <li>Specific characteristics:</li> <li>For accounts opened in the United States, the bank account number must be made up of you bank's "ABA" code or "routing code" (9 characters) + the account number</li> <li>For accounts opened in Australia, the bank account number must be made up of the BSB code (6 characters) + the account number (6 to 9 characters)</li> <li>For accounts opened in Canada, the bank account number must be made up of the bank code (3 characters) + the bank branch code (5 characters) + the account number.</li> </ul>
	One of the supporting documents listed below, depending on the legal form of the legal entity.
Changes to the name of the legal entity, its postal address, the address of its registered office or its legal form	<ul> <li>Commercial and civil companies</li> <li>In France: Extract of the official register entry (e.g. <i>K-bis</i>) or extract of the Official Journal entry.</li> <li>Outside France: Registration certificate/extract from the official register or certified original/signed legal documents necessary for the creation of a legal entity in the Account Holder's geographica area and/or country of operation.</li> <li>The articles of association of the legal entity.</li> </ul>

### GENERAL TERMS AND CONDITIONS

Signature	The registration form for the registered securities account agreement is to be signed by the director of the legal entity.
securities account	<ul> <li>Decree appointing the legal representative of the local authority (or equivalent).</li> <li>As well as the following documents for any type of legal entity:</li> <li>The new delegation of powers or the new collection of authorised signatures.</li> <li>Identity documents<sup>3</sup> of the representative(s) of the legal entity and persons authorised to operative securities account.</li> </ul>
or change of the persons authorised to operate the	<ul> <li>Latest up-to-date prospectus for the investment rund/initial partnership of extract from the official register.</li> <li>Trust agreement.</li> </ul>
of the legal entity	<ul> <li>Articles of association of the non-profit organisation.</li> <li>Latest up-to-date prospectus for the investment fund/limited partnership or extract from the</li> </ul>
Change of representative(s)	company.
	<ul> <li>Depending on the legal form of the legal entity:</li> <li>Extract from the official register or the articles of association of the commercial or civility</li> </ul>
	All documents proving the identity of the representative(s) authorised to operate the securities account, i.e
	The articles of association of the legal entity.
	<ul> <li>A registration certificate.</li> <li>Extract from the official register (outside France, extract from the website of the Ministry of Foreign Affairs).</li> </ul>
	Public authorities and bodies
	<ul> <li>Trust agreement.</li> <li>Extract from the Official Journal of the law (for trusts established by law).</li> </ul>
	Trusts
	<ul> <li>Certified-true copy of the entry in the trade and companies register.</li> </ul>
	from the official register. Limited partnership
	Other Investment Funds and Investment Funds outside France: registration certificate/extra
	<ul> <li>For a SICAV in France: Extract from the official register (e.g. K-bis).</li> </ul>
	The articles of association of the legal entity.
	<ul> <li>Outside France: registration certificate/extract from the official register or certified original/signed legal documents necessary for the creation of a legal entity in the Account Holder's geographic area and/or country of operation.</li> </ul>
	decree recognising the public utility.
	<ul> <li>prefecture.</li> <li>In France, for an association or foundation of public utility: Copy of the Council of Sta</li> </ul>
	<ul> <li>In France, for an association: Extract from the Official Journal recording its declaration to the perfecture</li> </ul>

SGSS reserves the right to ask Account Holders for additional supporting evidence or certification of the documents submitted (article R561-20 of the French Monetary and Financial Code).

GENERAL TERMS AND CONDITIONS

## APPENDIX 3: SPECIFIC REQUIREMENTS UPON OPENING THE ACCOUNT

### Additional documents to be provided depending on the type of account opened.

ACCOUNT TYPE	SPECIFIC ACCOUNT OPENING REQUIREMENTS
MINORS	<ul> <li><u>Signature required</u>: The minor's legal representatives.</li> <li><u>Copies of proof of identity to attach</u>: <ul> <li>Family record book or birth certificate.</li> <li>Identity document<sup>4</sup> of the minor Account Holder.</li> <li>Two identity documents<sup>5</sup> for each legal representative.</li> </ul> </li> <li><u>Bank details</u>: <ul> <li>Proof of the minor Account Holder's bank details.</li> </ul> </li> </ul>
LEGALLY PROTECTED PERSONS	<ul> <li><u>Signature required</u>: Depending on the protection system, the Account Holder and/or his/her legal representative.</li> <li><u>Copies of documents and proof of identity to attach</u>:         <ul> <li>Court ruling ordering the guardianship or supervision, including appointment of the representative to the protected person.</li> <li>Account Holder's identity document<sup>4</sup>.</li> <li>Representative's identity document<sup>4</sup>.</li> </ul> </li> <li>Bank details:         <ul> <li>Proof of the protected person Account Holder's bank details.</li> </ul> </li> </ul>
JOINT AND SEVERAL ACCOUNTS	<ul> <li>A registration form is sent to each Account Holder.</li> <li><u>Signature required</u>: of each Account Holder (or his/her representative in the case of minors and legally incompetent persons).</li> <li><u>Copies of proof of identity to attach</u>:         <ul> <li>Two identity documents<sup>5</sup> for each Account Holder.</li> </ul> </li> <li><u>Bank details</u>:         <ul> <li>Proof of bank details of each Account Holder or of a joint and several bank account opened in the name of all the Account Holders.</li> </ul> </li> </ul>
JOINT ACCOUNTS	<ul> <li>A single registration form is sent for both joint Account Holders.</li> <li><u>Signature required</u>: Signature of both joint Account Holders.</li> <li><u>Copies of proof of identity to attach</u>:         <ul> <li>Two identity documents<sup>5</sup> for each of the two joint Account Holders.</li> </ul> </li> <li><u>Bank details</u>:         <ul> <li>Proof of bank details of each Account Holder or of a joint bank account opened in the name of the joint Account Holders.</li> </ul> </li> </ul>
USUFRUCT/REVERSIONARY-OWNERSHIP ACCOUNTS	<ul> <li>A registration form is sent to each usufructuary and reversionary-owner.</li> <li><u>Signature required</u>: of each Account Holder (or his/her representative in the case of minors and legally incompetent persons).</li> <li><u>Copies of proof of identity to attach</u>:         <ul> <li>Two identity documents<sup>5</sup> for each usufructuary and reversionary-owner.</li> </ul> </li> <li><u>Bank details</u>:         <ul> <li>Proof of bank details for each Account Holder (usufructuary(ies) and reversionary-owner(s)).</li> </ul> </li> </ul>
IN THE EVENT A REPRESENTATIVE IS APPOINTED	<ul> <li><u>Signature required</u>: Signature of representative.</li> <li><u>Copies of documents and proof of identity to attach</u>:         <ul> <li>Power of attorney (power of attorney drawn up by a solicitor or power of attorney by private agreement).</li> <li>Two identity documents<sup>5</sup> for the representative.</li> </ul> </li> </ul>

<sup>&</sup>lt;sup>4</sup> As a reminder, the official, valid identity documents accepted for natural persons are: a national identity card (copy of both sides), a temporary residency permit, a long-term residency permit, a passport (copy of the first four pages) and a driving licence. <sup>5</sup> Either a document from the above list that is different to the first document provided or one of the following documents: the most recent tax notice, a

<sup>&</sup>lt;sup>o</sup> Either a document from the above list that is different to the first document provided or one of the following documents: the most recent tax notice, a Carte Vitale (French health insurance card), a payslip, a family record book, an extract of the civil status register in the country of origin (birth certificate), or any other document issued by the consular authorities of the Account Holder's country of origin.